



CENTRAL COAST  
*Smiles*

*Guy Alexander Jones, DDS*

Our goal is to provide you with the best, high quality care delivered in the most gentle of ways. We want your smile to be healthy and beautiful, below is a list of our office policies to help make that happen.

**Appointment Information:**

- 1) Our CANCELLATION POLICY - we reserve the right to charge \$50.00 for any missed or failed appointment without 24 hour notice, this is only to pay our staff and does not consider Dr's lost time.
- 2) We make every effort to see all our patients on time, therefore we appreciate the same consideration. Please understand lateness causes a chain reaction throughout the day and as a courtesy to all patients you may be asked to reschedule if you are more than 15 minutes late. We do understand things happen, so please call us if you are running late and let us know and we will do our best to accommodate everyone.

**Financial Information:**

In 1974 Delta Dental started providing Insurance to patients with a maximum benefit of \$1,500, which today is equivalent to \$300 in dental benefits. This problem has caused many patients to drop their dental coverage and simply pay out of pocket.

**For our Non-insured patients we offer:**

- 1) 10% off for cash patients or as a senior courtesy
- 2) 5% off for checks
- 3) Outside Financing -Interest Free on approval through CareCredit.

**For our Insured patients:**

We will help you maximize your reimbursement. We request your co-payment plus your deductible on the day you receive treatment. We will wait up to 45 days for payment from your insurance carrier. After 45 days, we must ask that you intervene, by paying us in full, then contacting your insurance company. To assist you if that should occur, we will happily supply you with all the forms and information you need.

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Patient Name and Date

\*Please feel free to discuss any of the above items with our staff if you have questions\*